# CANADIAN MUSEUM FOR HUMAN RIGHTS QUARTERLY FINANCIAL REPORT

For the three months ended June 30, 2016 (Unaudited)



# Canadian Museum for Human Rights Quarterly Financial Report

(Unaudited)

For the three months ended June 30, 2016

# **Narrative Discussion**

This section of the quarterly financial report presents management's narrative discussion of the Canadian Museum for Human Rights' (CMHR) (the Corporation) financial performance during the three months ended June 30, 2016. It must be read in conjunction with the March 31, 2016 Management Discussion and Analysis and Annual Audited Financial Statements.

#### **FINANCIAL RESULTS**

A summary of the financial activity for the three months ended June 30, 2016 includes the following:

# Overview

The Museum had a strong first quarter for its second full year of operations. It finished the quarter with a surplus of revenues over expenses of \$0.4 million due to continued strong visitation and careful management of costs.

According to museum planners, on-site attendance at new museums can be expected to drop 15 to 22 per cent in the second year of operation. Total visitation for the three months ended June 30, 2016 was 83,147<sup>1</sup>, which reflects a 19% decrease from Q1 of last year.

The CMHR attracts visitors from all over Canada and internationally. Over 61% of the Museum's visitors this quarter were from outside of Winnipeg, coming from other parts of Manitoba, Canada and countries from around the world. The Museum's education programs remain near capacity, with 13,100 students, teachers and chaperones participating in the first quarter of this fiscal year.

The temporary exhibit Sight Unseen: International Photography by Blind Artists continued to attract visitors to the new Level 1Gallery. The Witness Blanket, a temporary exhibit will be replaced in July by Empowering Women: Artisan Cooperatives That Transform Communities. These exhibitions are showing in the Expressions Gallery. The temporary exhibits A Perilous Crossing and Girl of Courage: Malala's Fight for

.

<sup>&</sup>lt;sup>1</sup> Updated January 2017

# Canadian Museum for Human Rights Quarterly Financial Report

(Unaudited)

For the three months ended June 30, 2016

*Education* opened in the Rights Today Gallery. Work is also underway to develop the first CMHR travelling exhibits as well as exhibits marking Canada's 150<sup>th</sup> birthday.

During the quarter ended June 30, 2016 the Museum also completed an outdoor amphitheatre on the exterior of the building. The Moe Levy Amphitheatre will be used for expanded public programming in the future.

The Museum falls under the *Payments in Lieu of Taxes Act* (PILT) which governs the payment of property taxes on federally owned property. In June 2016, the final assessment amount was agreed to by the City of Winnipeg and Public Works and Government Services Canada (PWGSC), which resulted in an additional accrual of \$8 million for PILT for the tax years 2009 through March 31, 2016. The additional accrual resulted in the deficit of \$4.5 million at March 31, 2016. The accrual for the quarter that ended June 30, 2016 is also based on the final assessment amount. CMHR is working closely with the Government of Canada regarding the funding of PILT. The federal Budget 2016 proposes to provide up to \$105.9 million over five years, with \$6.1 million per year ongoing, to help Canada's national museums address immediate operational and capital pressures. The allocation of funds amongst the national museums will be announced at a future date.

# **Statement of Financial Position**

Total assets decreased \$4.1 million from \$342.4 million at March 31, 2016 to \$338.3 million at June 30, 2016 largely as a result of a \$3.3 million decrease in Assets available for use due to amortization of the capital assets in use.

Total liabilities decreased \$4.4 million from March 31, 2016 largely due to a \$3.6 million decrease in Deferred contributions related to capital assets resulting from the amortization of the contributions over the same period as the assets purchased.

Net assets increased by \$0.4 million from March 31, 2016 representing excess of revenue over expenses.

### **Quarterly Financial Report**

(Unaudited)

For the three months ended June 30, 2016

# **Statement of Operations:**

# Parliamentary Appropriations

Total parliamentary appropriations, reported on an accrual basis, are \$7.5 million for the three months ended June 30, 2016, consistent with the three months ended June 30, 2015. For the fiscal year 2016-17, the total voted appropriations are \$21.7 million (\$21.7 million in 2015-16).

#### Revenues

Operating revenue for the three months ended June 30, 2015 was \$0.9 million, a little lower than last year's revenue of \$1.05 million. Operating revenue includes revenue from admissions, tours, education programs, boutique sales, facility rentals and commissions on the restaurant and catering sales.

Contributions were consistent with last year at \$1.8 million for the three months ended June 30, 2016. The contributions reflect the recognition of the deferred contributions related to capital assets received in previous periods from funding partners other than the Government of Canada, (the Province of Manitoba, the City of Winnipeg and the Friends of the CMHR), which are amortized over the same period as the capital assets purchased with the contributions.

#### Expenses

Total expenses were \$9.9 million for the three months ended June 30, 2016, compared to \$8.9 million for the three months ended June 30, 2015. The increase of \$1.0 million is broken down by program activity as follows:

- Museum content and program expenses increased \$0.6 million due to costs related to temporary exhibits and refreshing the core exhibits not incurred in the first quarter of last year; Permanent building expenses increased by \$0.5 million due to an increase in the expense for Payments in Lieu of Taxes (PILT). The final annual PILT amount has been settled between Public Works and Government Services Canada (PWGSC) and the City of Winnipeg. This year's accrual is based on the final PILT amount; and

### **Quarterly Financial Report**

(Unaudited)

For the three months ended June 30, 2016

- Stewardship and corporate management expenses decreased by \$0.1 million.

For the three months ended June 30, 2016 the Corporation finished the quarter in a positive operating position of \$0.4 million.

# **Statement of Cash Flows**

Cash remained relatively consistent between March 31 and June 30, 2016 as cash from operating activities of \$1.3 million and \$0.5 million in funds from the Friends of CMHR were offset by \$1.9 million used for capital activities.

This is compared to an increase in cash of \$2.4 million in the three months ended June 30, 2015. This increase is primarily due to \$3.5 million in funds received from Friends of CMHR and \$2.5 million cash from operating activities, offset by \$3.7 million used for capital activities.

#### **RISK ANALYSIS & OUTLOOK**

The Museum employs a continually updated risk-management framework to identify, evaluate and mitigate all factors that pose a substantive threat to its ongoing operations or long term success. The Museum completed a facilitated risk evaluation in 2015-16 to ensure the organization can appropriately manage and respond to identified risks through its first five years as a fully operating national museum.

The Museum will work closely with its partners, the Government of Canada and the Friends of CMHR to assess its long-term funding requirements.

The work of our organization is made possible in part through financial support of the Government of Canada. The support of the philanthropic sector is also important to the Museum and the ongoing partnership between the Museum and Friends will continue to be critical.

**Quarterly Financial Report** 

(Unaudited)

For the three months ended June 30, 2016

STATEMENT OF MANAGEMENT RESPONSIBILTY BY SENIOR OFFICIALS

Management is responsible for the preparation and fair presentation of these quarterly financial statements in accordance with the Treasury Board of Canada Standard on Quarterly Financial Reports for Crown Corporations, and for such internal controls as management determines is necessary to enable the preparation of quarterly financial statements that are free from material misstatement. Management is also responsible for ensuring all other information in this quarterly financial report is consistent, where appropriate, with the quarterly financial statements.

Based on our knowledge, these unaudited quarterly financial statements present fairly, in all material respects, the financial position, results of operations and cash flows of the corporation, as at the date of and for the periods presented in the quarterly financial statements.

John Young, President and Chief Executive Officer

Winnipeg, Canada August 29, 2016

Susanne Robertson, Chief Financial Officer

Winnipeg, Canada August 29, 2016 Quarterly Financial Statements of

# **CANADIAN MUSEUM FOR HUMAN RIGHTS**

Three months ended June 30, 2016 (Unaudited)



# **Statement of Financial Position**

(Unaudited)

(In thousands of dollars)

As at		June 30,		March 31,
		2016		2016
Assets				
Current assets:				
Cash and restricted cash (note 3)	\$	12,464	\$	12,511
Accounts receivable		625		951
Inventories		144		124
Prepaid expenses		296		385
Holdback account (note 4)		67		53
		13,596		14,024
Collections (note 5)		1		1
Capital assets (note 6):				
Assets available for use		324,648		327,901
Assets under construction		92		449
Total Assets	\$	338,337	\$	342,375
Current liabilities:				
Accounts payable and accrued liabilities	\$	16,351	\$	16,869
Holdback payable (note 4)	Ŷ	67	Ψ	53
Deferred revenues		33		39
		16,451		16,961
Deferred contributions (note 7)		2,558		2,853
Deferred contributions related to capital assets (note 8)		318,471		322,081
Total Liabilities		337,480		341,895
Net assets:				
Unrestricted		(4,116)		(4,488)
omestricted				4,979
Invested in capital assets (note 9)		4,979		.,5,5
		4,979 (6)		
Invested in capital assets (note 9)		•		(11)

Contractual obligations (note 12)

The accompanying notes and schedules form an integral part of the quarterly financial statements.

# **Statement of Operations**

(Unaudited)

(In thousands of dollars)

Three months ended June 30,	2016	2015
Revenue (Schedule 1):		
Operating	\$ 911	\$ 1,052
Contributions	1,831	1,783
Other income	33	64
Total revenue	2,775	2,899
Expenses (Schedule 2):		
Museum content and program	3,114	2,503
Permanent building	5,445	4,916
Stewardship and corporate management	1,347	1,478
Total expenses	9,906	8,897
Excess of expenses over revenue before Parliamentary appropriations	(7,131)	(5,998)
Parliamentary appropriations (note 10)	7,503	7,365
Excess of revenue over expenses	\$ 372	\$ 1,367

The accompanying notes and schedules form an integral part of the quarterly financial statements.

# **Statement of Remeasurement Losses**

(Unaudited)

(In thousands of dollars)

Three months ended June 30,	2016	2015
Accumulated remeasurement losses, beginning of period	\$ (11)	\$ (2)
Unrealized losses attributable to:		
Foreign exchange	-	(2)
Amount reclassified to the Statement of Operations:		
Foreign exchange loss	5	-
Net remeasurement gain (loss) for the period	5	(2)
Accumulated remeasurement losses, end of period	\$ (6)	\$ (4)

The accompanying notes and schedules form an integral part of the quarterly financial statements.

# **Canadian Museum for Human Rights Statement of Changes in Net Assets**

(Unaudited)

(In thousands of dollars)

Three months ended June 30,	Uni	restricted	lny	vested in	Δ	ccumulated	2016	2015
	O.I.I	estricted		ital assets		emeasure- ment losses		
Net Assets, beginning of period	\$	(4,488)	\$	4,979	\$	(11)	\$ 480	\$ 7,470
Excess of revenue over expenses		372		-		-	372	1,367
Net change in accumulated remeasurement losses		-		-		5	5	(2)
Net Assets, end of period	\$	(4,116)	\$	4,979	\$	(6)	\$ 857	\$ 8,835

The accompanying notes form an integral part of the quarterly financial statements.

**Statement of Cash Flows** 

(Unaudited)

(In thousands of dollars)

Three months ended June 30,	2016	2015
Operating activities:		
Cash receipts (customers)	\$ 613	\$ 838
Cash receipts (Parliamentary appropriations)	5,520	7,415
Cash receipts (other income)	5	4
Cash payments to and on behalf of employees	(2,375)	(2,959)
Cash payments to suppliers	(2,492)	(2,822)
Interest received	29	23
	1,300	2,499
Capital activities:		
Payments for acquisition of assets under construction	-	(2,089)
Payments for acquisition of assets available for use	(1,885)	(1,641)
	(1,885)	(3,730)
Financing activities:		
Parliamentary appropriation for the acquisition of capital assets		
available for use	26	130
Contributions from non-government sources for assets under		
construction	526	3,508
	552	3,638
Increase (decrease) in cash	(33)	2,407
Cash, beginning of period		
Cash and restricted cash	12,511	9,865
Holdback account	53	79
	12,564	9,944
Cash, end of period		
Cash and restricted cash	12,464	12,178
Holdback account	67	173
	\$ 12,531	\$ 12,351

The accompanying notes and schedules form an integral part of the quarterly financial statements.

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited) (In thousands of dollars, unless otherwise noted)

#### 1 (a). Authority and mandate:

The Canadian Museum for Human Rights (the "Corporation") was established through amendments to the *Museums Act* on August 10, 2008 and is a Crown corporation named in Part I of Schedule III to the *Financial Administration Act*. The Corporation is not subject to income tax under the provisions of the *Income Tax Act*.

The Corporation is the first national museum established outside of the National Capital Region and the first to be constructed with funding received from the Government of Canada as well as other levels of government. The Province of Manitoba, the City of Winnipeg, and the Friends of the Canadian Museum for Human Rights (Friends of the CMHR), (representing mostly private sector, organizational and individual donors) also funded the Capital Project (building and exhibits). A Definitive Agreement, setting forth the terms, provisions and conditions for the parties' undertakings, including the transfer of land, was signed by all parties on February 1, 2008. The Canadian Museum for Human Rights reports to Parliament through the Minister of Canadian Heritage.

The mandate, as stated in the amendments to the *Museums Act*, is as follows:

"to explore the subject of human rights, with special but not exclusive reference to Canada, in order to enhance the public's understanding of human rights, to promote respect for others and to encourage reflection and dialogue."

### 1 (b). Operations:

The operations of the Corporation are divided into three mutually supportive activities which work together to meet all aspects of its mandate. These activities and their respective descriptions are:

#### **Museum Content and Program:**

That the Museum's content and programming is objective, innovative and accessible and affects the way people think and behave towards the rights of others, and that it is developed through ongoing community engagement.

### **Permanent Building:**

That the Corporation provides a secure and functional facility that meets or exceeds all safety and building code requirements and is easily accessible to the public. That all aspects of facilities management and the information technology infrastructure are managed in a fiscally sound, transparent and accountable manner, ensuring environmental stewardship and employing effective project and risk-management practices throughout.

#### **Stewardship and Corporate Management:**

That the CMHR adopts sound and efficient governance and stewardship practices that facilitate the alignment of resources with priorities and full accountability and transparency to Canadians for results; the CMHR recruits and retains the necessary human resources; and the CMHR supports the Friends of the CMHR's

### **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

fundraising campaign to assist with capital costs in the short term and to support programming and other activities within the CMHR in the long-term.

### 2. Significant accounting policies:

The quarterly financial statements have been prepared in accordance with the 4200 series of the Canadian Public Sector Accounting Standards (PSAS) for government not-for-profit organizations. The same accounting policies and methods of computation are followed in the quarterly financial statements as compared to the March 31, 2016 Annual Audited Financial Statements.

### 3. Cash and restricted cash:

Restricted cash consists of cash held in the Corporation's separate bank account and is restricted for use for capital and designated operating costs and arise from contributions received from non-government entities, assistance from other governments and Parliamentary appropriations.

		June 30, 2016				March 3	31, 2016			
	Cost		Cost Fair va		Cost Fair value			Cost	Fa	ir value
Cash	\$	9,770	\$	9,770	\$	9,754	\$	9,754		
Restricted cash		2,694		2,694		2,757		2,757		
	\$	12,464	\$	12,464	\$	12,511	\$	12,511		

The change in restricted cash is comprised of the following:

Three months ended	June 30, 20	
Balance, beginning of period	\$	2,757
Add contributions received during the period		500
Add deferred interest income		3
Less amounts used to purchase capital assets		(566)
Balance, end of period	\$	2,694

### **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

#### 4. Holdback account and holdback payable:

	June 30	), 2016	Marc	ch 31, 2016
Balance, beginning of period	\$	53	\$	79
Additions for the period		14		186
Holdback paid during period		-		(212)
Balance, end of period	\$	67	\$	53

In accordance with the construction contract and the *Builder's Lien Act* of Manitoba, the Corporation is required to holdback 7.5% of progress billings. These amounts are restricted in nature and recorded as an asset and liability. The restricted funds are paid out upon certified completion of the subcontracts in accordance with the *Builder's Lien Act* of Manitoba. The total holdback cash account balance and related liability at June 30, 2016 was \$0.1 million (March 31, 2016 - \$0.1 million), of which \$0.1 million (March 31, 2016 - \$0.1 million) is current. As of June 30, 2016 the holdback relates to the fit-up of the amphitheatre and earned interest on the holdback cash account.

#### 5. Collections:

The Corporation maintains three separate, but related collections that support Museum activities and programs in fulfillment of the CMHR mandate, as noted below:

- Permanent collection archives, artifacts and artworks,
- Library collection bilingual published materials including electronic publications and
- Working collection materials constructed or purchased for public programming or exhibits and may be deemed expendable.

Only acquisitions designated as part of the Permanent collection meet the accounting requirements of a Collection as defined in PSAS. Objects purchased for the collection are recorded as an expense in the year of acquisition. Objects received as a donation are recorded as an expense along with the offsetting donation revenue in the year of acquisition.

Acquisitions designated as part of the Library or Working collection are subject to regular capitalization or expense accounting rules based on the Corporation's established capitalization threshold level.

During the quarter ended June 30, 3016, the Corporation acquired \$3 thousand (2015 - \$1 thousand) worth of artifacts for the Permanent collection which were expensed.

The Corporation did not record any revenues for the period ended June 30, 2016 related to sales of Permanent collection items.

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

# 6. Capital assets:

	Cost	Additions		Disposals		Cost
	March 31,	(Transfers)			Jun	e 30, 2016
	2016					
Land	\$ 4,979	\$ -	\$	-	\$	4,979
Building						
Base	238,272	-		-		238,273
Mechanical and electrical	48,506	-		-		48,506
Exhibits	48,971	16		-		48,986
Computer equipment, hardware and						
software	6,805	27		-		6,832
Building improvements	7,335	411		-		7,746
Furniture and equipment	1,970	15		-		1,985
Website development	1,122	37		-		1,159
Enterprise program development	1,049	55		-		1,104
Films	97	-		-		97
Sub-total – Assets available for use	359,106	561		-		359,667
Assets under construction	449	(357)		-		92
	\$ 359,555	204	\$	-	\$	359,759

	am	cumulated nortization h 31, 2016	_	rtization expense	Disposals	Accumulated amortization June 30, 2016
Land	\$	-	\$	-	\$ -	\$ -
Building						
Base		13,255		1,490	-	14,745
Mechanical and electrical		5,414		606	-	6,020
Exhibits		5,575		1,030	-	6,605
Computer equipment, hardware and						
software		5,216		393	-	5,609
Building improvements		550		127	-	677
Furniture and equipment		527		53	-	580
Website development		318		47	-	365
Enterprise program development		270		56	-	326
Films		80		12	-	92
Sub-total – Assets available for use		31,205		3,814	-	35,019
Assets under construction		-		-	-	-
	\$	31,205		3,814	\$ -	35,019

### **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

	Ma	Net book value arch 31, 2016		Net book value 30, 2016
Land	\$	4,979	\$	4,979
Building	Ą	4,373	Ų	4,373
Base		225,017		223,528
Mechanical and electrical		43,092		42,486
Exhibits		43,396		42,381
Computer equipment, hardware and				
software		1,589		1,223
Building improvements		6,785		7,069
Furniture and equipment		1,443		1,405
Website development		804		794
Enterprise program development		779		778
Films		17		5
Sub-total – Assets available for use		327,901		324,648
Assets under construction		449		92
	\$	328,350	\$	324,740

On April 15, 2009, the Corporation acquired land for the Museum project from the City of Winnipeg and The Forks Renewal Corporation. The ownership of land reverts back to the City of Winnipeg and The Forks Renewal Corporation should the land no longer be used for the purposes of the Museum, or such other purposes as approved by the previous owners. The Corporation's Management estimated that the Museum's river-front parcel should be valued at \$4.9 million plus related legal costs based on the information provided by an independent market evaluation.

The amortization expense for the three months ended June 30, 2016 is \$3.8 million (2015 - \$3.8 million).

Assets under construction represent costs incurred for the construction and fit-up of the digital learning centre.

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

# 7. Deferred contributions:

Deferred contributions recorded by the Corporation are as follows:

	Jun	e 30, 2016	6 March 31, 2016		
Deferred contributions restricted for the future purchase of capital					
assets	\$	2,558	\$	2,853	

Changes in the deferred contributions balance during the period were as follows:

Three months ended	June 30, 201	
Balance, beginning of period	\$	2,853
Additions:		
Deferred interest income		3
		2,856
Deductions:		
Amounts transferred to deferred contributions related to capital		
assets		(178)
Amounts recognized as revenue		(120)
		(298)
Balance, end of period	\$	2,558

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

# 8. Deferred contributions related to capital assets:

Changes in the deferred contributions related to capital assets, purchased but not fully amortized, are composed of:

Three months ended	June 30, 2016	
Balance, beginning of period	\$	322,081
Amounts transferred from deferred contributions		178
Parliamentary appropriation for the acquisition of capital		
assets available for use		26
Amortization of deferred contributions related to capital assets		
available for use		(3,814)
Balance, end of period	\$	318,471

### 9. Net assets invested in capital assets:

The net investment in capital assets consists of the land donated by the City of Winnipeg and The Forks Renewal Corporation as follows:

	June 30, 2016		6 March 31, 201	
Capital assets	\$	324,740	\$	328,350
Less amounts financed by deferred contributions related to capital assets		(318,471)		(322,081)
Less amounts to be financed by deferred contributions		(1,290)		(1,290)
Land	\$	4,979	\$	4,979

# 10. Parliamentary appropriations:

Three months ended	June 30, 2016		June 30, 2016		2016 June 30,	
Main estimates amount provided for operating and capital						
expenditures	\$	5,425	\$	7,415		
Less current period Parliamentary appropriations not recognized as revenue:						
Operating contribution received in advance		-		(2,120)		
Amounts used to purchase capital assets		(26)		-		
Add prior year Parliamentary appropriations recognized as revenue in						
the current period:						
Amortization of deferred contributions related to capital assets						
available for use		1,983		2,054		
Restricted amounts used in current period for items expensed for						
accounting purposes		121		16		
	\$	7,503	\$	7,365		

### **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited) (In thousands of dollars, unless otherwise noted)

#### 11. Allocation of expenses:

Corporate communication, general support services and information technology department expenses of \$1.4 million (2015 - \$1.0 million) have been allocated as follows:

Three months ended June 30,	2016	2015
Museum content and program	\$ 807	\$ 558
Stewardship and corporate management	482	314
Permanent building	137	92
	\$ 1,426	\$ 964

### 12. Contractual obligations:

In addition to the commitments as at March 31, 2016, the Corporation has entered into additional long-term contracts for \$0.3 million for professional consulting and elevator maintenance, of which \$0.2 million will require payment within one year.

# 13. Comparative figures:

Certain comparative figures have been reclassified to conform to the presentation adopted in the current period.

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

# Schedule 1 – Schedule of Revenues

# **Operating Revenues**

. •		
Three months ended June 30,	2016	2015
Admissions and Programs		
General Admission	\$ 376	\$ 428
Memberships	40	48
Public Program	26	42
Education Program	50	53
Retail Boutique Sales	157	149
Facility Rental	190	253
Restaurant and catering	72	79
Total	\$ 911	\$ 1,052

# Contributions

Three months ended June 30,	2016	2015
Revenue related to the amortization of deferred contributions from		
other donors	\$ 1,831	\$ 1,762
Restricted amounts from other donors used in current period for items		
expensed for accounting purposes	-	21
Total	\$ 1,831	\$ 1,783

# Other income

Three months ended June 30,	2015	2015
In kind donations	\$ 9	\$ 41
Interest revenue	24	23
Total	\$ 33	\$ 64

# **Notes to Quarterly Financial Statements**

For the three months ended June 30, 2016 (Unaudited)

(In thousands of dollars, unless otherwise noted)

# Schedule 2 – Schedule of Expenses

Three months ended June 30,	2016	2015
Amortization of capital assets	\$ 3,814	\$ 3,816
Personnel costs	3,023	3,038
Property taxes	592	124
Building operations	432	388
Exhibitions	412	52
Information management infrastructure and systems	338	300
Marketing and promotion	263	193
Protection Services	191	200
Professional and special services	189	110
Exhibits maintenance	167	143
Utilities	112	137
Office supplies and administration	102	127
Cost of goods sold	84	74
Programming	77	114
Digital Reach	67	-
Travel	41	81
Collection acquisitions	2	-
Total expenses	\$ 9,906	\$ 8,897